

Our performance achievements for 2017-18

Embedding a Coaching and Mentoring Culture



30
NEW COACHES AND MENTORS
completed ILM level 5

Celebrated
10TH
ANNIVERSARY
COACHING CONFERENCE
with over **150+** delegates



100+
ACTIVE COACHES
and mentors

TRAINED
45
INTERNAL COACHES
with the
Coach 2 Grow
programme




Delivered
894
HOURS
of coaching and mentoring



Delivered
COACH & MENTORING
programmes supporting
4 CLIENT INTERNAL COACHING POOLS



Delivered
16 CPD
MASTERCLASSES
and Supervision sessions

112 CLIENTS
selected a coach and 13
selected a mentor

Delivered **7**
MANAGER AS A COACH
skills gym programmes

Signed up
WEST MIDLANDS POLICE
as a partner



Sustaining a strong HR service



Delivered
400
consultancy days
across 50 projects



Produced
12 HR
BULLETINS

Produced
4 WME
NEWSLETTERS



120+
DELEGATES
attended our
Employment
Law Update



Facilitated
3

NETWORK
meetings of single tier
and county council
Heads of HR



Introduced
3 job evaluation
SLA agreements.
Delivered **170 JOB**
EVALUATIONS



Introduced
new
LOVE
YOUR
HR BLOG
30+
ARTICLES
7,000+
VISITORS

Delivered
2400+
HOURS
of HR advisory support as
part of our core service



Introduced new
MEDIATION
SERVICE
with 14 engagements with
a 93% positive outcome



Strong performance in our resourcing services



2.92M
VISITORS

to the WMJobs website

ADVERTISED
16,000+

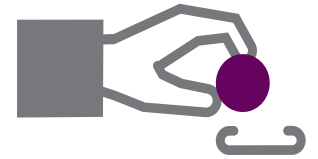
JOBS
and
processed
8000+
applications
per month



Referred

140,000

jobseekers
to the
WMJOBS
WEBSITE
from social
media channels



Generated
£170,000+
IN PAYGO
SERVICES

Responded to

OVER
800

subscriber
support
requests



Responded to

2992

candidate support requests

200+
DAYS

OF
CONSULTANCY
SERVICES

including recruitment
process redesign,
configuration and employer
branding



Supported

EXECUTIVE
RECRUITMENT

campaigns across 4
organisations including
Chief Executive / Director
posts

Introduced a
NEW RESPONSIVE
application form



Evolving the Leadership Service Portfolio



40+
ATTENDEES

to our Cross Public
Sector Leadership
Development event



Delivered a
2ND
successful

LA CHALLENGE
event, engaging with
15+ organisations.

Conversations with
Impact programme
delivered to 17 cohorts
across 4 organisations

255
PARTICIPANTS
IN TOTAL

6
SESSIONS

of Step Up
delivered to

84
PARTICIPANTS



Delivered 4 bespoke
GREAT
CONVERSATIONS
PROGRAMMES,
alongside 2 senior leadership
team sessions to support
implementation

ACCELERATE:
STEPS TO LEADERSHIP



3 COHORTS
42
PARTICIPANTS

DELIVERED 3

Unlocking
Team Potential
programmes to

20
participants



21

'360
REVIEWS'
to 220+ participants
and delivered 120+
individual feedback
sessions

Delivered 12
bespoke
TRAIN
THE
TRAINER
programmes to



Delivered
4 COHORTS
of the Aspire HR Business
Partner Development
Programme



www.aspirehrbp.org.uk