

WME your go-to mediation service!

Workplace conflict comes at an excessive cost.
Mediation doesn't

Here at WME we understand, the workforce is the most valued resource any organisation has, but at times conflict does arise and can escalate into serious issues impacting on performance, attendance and wellbeing.

Our mediation programme
is designed to nip issues
in the bud

- ✓ Mediation can provide:
- ✓ A better working environment
- ✓ Improve working relations
- ✓ Improve attendance, performance and morale
- ✓ Boost productivity

At WME we can:

- ✓ Offer a fair and neutral perspective and objectivity
- ✓ Develop tailored mediation packages
- ✓ Give one to one support
- ✓ Re-build trust, communication and relationships that have broken down.

Interested?

Call 0121 569 2070 to find out
more and ask for Monica Puri



Our trained mediation specialists are ready to help you

Monica Puri is a trained and professionally qualified mediator with over 10 years' experience of carrying out mediation interventions. Along with Monica; Colin Williams, Director; Michelle Harte, Head of HR; and Sharon Phillips, Head of Finance are all trained mediators with a wealth of experience in this area. We also have a pool of associates who can deliver this service on our behalf.

Monica Puri
Senior HR Business
Partner
West Midlands
Employers
MCIPD
ILM Mediator



Our Independent Mediation Service:

The mediation service is carried out in one day with a series of one to one meetings with the involved parties followed by a joint meeting where both parties take part in a facilitated discussion to form a mediation agreement - which acts as an aide memoir to support their working relationship going forward.

Our Cost:

We offer low cost highly effective, human focused, mediation service.

The fee for mediation intervention is £575 + VAT to WME members (prices frozen since 2014 to support your budgets) and £750 + VAT to non-members, and includes all travel across the West Midlands.

Mediation Training

West Midlands Employers offer mediation training based on a framework that has been tried and tested based on the ACAS model. The course can accommodate up to 16 delegates and is delivered over 2 days.

Outcomes of the course will give delegates the confidence to use an established mediation framework to help resolve disputes in an effective way. It will provide delegates with the skills and perspectives required to empathise and support individuals to resolve their differences and re-build their relationship based on solutions and principles. Delegates will obtain the skills to help these individuals to find these solutions themselves by facilitating a conversation to support them to move forward.

Our Cost:

The cost of the course will be at a discounted (WME Membership) price of £3000 excluding VAT.

This cost will cover all course material and travel expenses.

For further information:

Tel: 0121 569 2070

hub@wmemployers.org.uk

Read our blog:

www.loveyourhr.blog

